

## Part 4.

You are a new member of a pet association. You received this e-mail from the administration.

Dear Members.

We are happy to announce that our work impact is growing in our community and that our local TV station has shown interest in what we are doing here. A journalist and his crew will be coming to our center to film our activities and interview several of our members in the first week of July. It is for this reason we have taken some measures to ensure their work is carried out smoothly. The first week of July, all normal activities will be cancelled or postponed. Non previously appointed visits either from humans or pets will not be welcomed in those two weeks. Our secretary offices will be closed and our phone will not be answered. As you may imagine. All our staff will be devoted to making the TV crew work easier and will be ready to help them in any way. We would like to thank you sincerely for your collaboration and apologise for this inconvenience.

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